

A woman with blonde hair, wearing a black button-down shirt, is smiling and placing a stack of newspapers into a black recycling bin. The bin is filled with various newspapers and magazines. In the background, there is a red door and a brick wall. A blue recycling bin is also visible on the left.

# Your **NEW** recycling & composting service

A decorative white starburst graphic on a blue background.

**01279 655261**  
[www.eastherts.gov.uk](http://www.eastherts.gov.uk)

# A NEW WAY TO RECYCLE

**We are changing your recycling service to include more items with much less sorting! This leaflet explains the new service and provides information on your existing black and brown bins.**

- ✓ We will continue to collect your black bin fortnightly on your waste week.
- ✓ Your food waste and garden waste will continue to be collected fortnightly from your **brown** bin on the same day as your new blue lidded recycling bin (your recycling week). The main change to your brown bin is that cardboard is no longer accepted. Cardboard should now be placed in the blue lidded bin.
- ✓ The blue lidded bin replaces the kerbside boxes, so you have more space, less sorting and can add more materials.



As you may already be aware the change in the way we collect recyclables was prompted by the need to remove cardboard from organic collections.

We have collected cardboard in the brown bin since ARC (Alternate Refuse Collections) were introduced in 2009. However changes in standards applied to compost means that cardboard is no longer acceptable. Cardboard packaging can often be coated in plastic or so heavily inked it will not compost down enough. This affects the final quality of the compost.

## HOW THE MATERIAL IS SORTED

From your first collection from the blue lidded bin, your recyclables will be collected mixed (apart from paper which is collected separately). The vehicle that collects them will look the same as the refuse and garden waste vehicles, but they are split into two parts, one part for paper and the larger section for the mixed recyclables.

The materials are taken to our Buntingford depot where they will be bulked. Paper will go directly to the paper mill (it is worth more money this way and is a better quality). The other materials will go to a Materials Recovery Facility where it will be sorted by complex machinery, including lasers, blowers, magnets and sieves.

Sorting your recycling in this way means we can collect even more materials – this is why we can now accept cartons and foil.

Having a bin for recyclables also means we can collect much more which saves time and resources.

**Happy recycling!**



## DO'S & DON'TS

✓ Please ensure your containers are out by 7am on your collection day (collections can take place any time between 7am and 5pm). We cannot return if your bin is not placed out in time.

✓ Keep your bin lids closed. This stops waste escaping and littering your area.

✓ Your inner paper box, if you have one, should be kept inside your bin. If it fills up, you are welcome to place a kerbside box out with paper only inside.

✗ Do not place waste or recycling beside any of your bins. Side waste will not be taken. If you have more waste than can fit in your bins, you should take it to your local household waste site.

✗ Do not leave your containers on the pavements or highways in between collections days. Blocking the pavement can be hazardous for people with pushchairs, wheelchairs or the visually impaired.

✗ Only one brown bin and one black bin will be emptied per property. We will remove any additional bins placed out for collection.

# YOUR NEW BLUE LIDDED BIN AND INNER PAPER BOX



The blue lidded recycling bin replaces your kerbside boxes. You will be able to recycle tin foil, Tetra Pak and cartons as well as all the existing materials in the blue lidded bin. The only separating you will need to do is placing paper in your paper box. All the other materials including cardboard can be placed in ONE bin.

Please remove food residue from your containers, this will cut down on smells and will help the plant recycling your waste!

You can still use your kerbside boxes for paper even if you have chosen an inner paper box.

- Please do not tie recyclables in carrier bags as this makes them harder to sort.
- All recyclables will need to be contained within the bin. Please do not leave cardboard besides the bin as we can no longer accept it this way.
- Your bin lid should be shut to stop items falling out or blowing around.



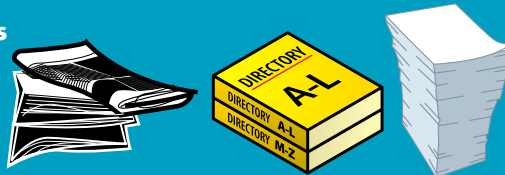
## What goes into the blue lidded bin

<b>YES PLEASE</b> 	<b>• Cardboard</b> 	<b>• Glass</b> 	<b>• Cartons</b> 
<b>• Plastics (bottles, tubs etc)</b> 	<b>• Foil</b> 	<b>• Tins and cans</b> 	<b>• Aerosols</b> 
<b>NO THANKS</b> 	<b>• Food items &amp; garden waste</b> 	<b>• Wood</b> 	<b>• Nappies</b> 
<b>• Clothing/textiles</b> 	<b>• Black bags</b> <b>• Polystyrene</b> 	<b>• Light bulbs</b> 	<b>• Bubble wrap</b> 
<b>• Greetings cards</b> 	<b>• Drinking glasses &amp; Pyrex</b> 	<b>• Paint tins</b> 	<b>• Building materials</b> <b>• Other metals</b> 

TOP TIP: Wrap shredded paper in newspaper or in an old envelope, this will stop it escaping from your bin or box and littering your area.

## Inner paper box & kerbside box: PAPER ONLY!

- Newspaper • Magazines • Leaflets
- Mail/junk mail • Shredded paper
- Directories/Yellow Pages
- White envelopes • Receipts





# YOUR BROWN BIN ORGANIC COLLECTION SERVICE

## YES PLEASE

Grass, cutting and clippings  
Plants/flowers  
Twigs and small branches



Food waste  
Food waste bones  
Tea bags



Paper liners  
Newspaper for wrapping food waste  
Vegetarian animal bedding



## REMEMBER NO MORE CARDBOARD!

Cardboard should be placed in the blue lidded bin.



## NO THANK YOU

Cardboard



Cat litter



Soil  
Turf



Household waste  
Plant pots & planters  
Polystyrene  
Caddy liners



For a full list of items visit the A to Z section of the councils website: [www.eastherts.gov.uk](http://www.eastherts.gov.uk)

# EVERY tea bag counts!!!

Don't forget home composting is still the best way to manage your garden waste, it is much better for the environment and your garden. For details of our discount home composter offers visit

[www.lovefoodhatewaste.com](http://www.lovefoodhatewaste.com)

LOVE FOOD .com  
hate waste

## Compost Bin SPECIAL OFFER

Autumn is an excellent time for composting as there is plenty of material available such as old bedding plants, leaves and prunings ready to be transformed into a nutrient rich food for your garden.

Available in 2 sizes



FROM ONLY  
**£16.98**  
RRP £39.00  
PLUS £5.49 DELIVERY PER ORDER

BUY TWO  
Get Second  
**HALF PRICE**

Buy two 220 litre or two 330 litre compost bins and we'll give you the second one **HALF PRICE**

**220 litre**  
**ONLY £16.98**  
Get 2nd for **£ 8.49**  
RRP £39.00

**330 litre**  
**ONLY £19.98**  
Get 2nd for **£9.99**  
RRP £49.00

**recycle**  
compost at home

Order NOW online at [www.getcomposting.com](http://www.getcomposting.com) or call **0844 571 4444** quoting reference **Hert08L**

Offer closes 31 March 2014. Terms and conditions apply, see website for details.

# YOUR QUESTIONS ANSWERED

## Why is the council making these changes?

Standards for compost have become tighter to ensure that the compost produced is of the highest quality.

Most cardboard packaging is coated in plastic or it's heavily inked, meaning it won't compost down.

The new bin will allow you to continue to recycle cardboard and include more materials. This reduces the amount going to landfill and in the long term saves money.

## Why do we have to have another bin?

It wouldn't be possible to collect cardboard within the existing service. Having all the materials (apart from paper) mixed and collected together in a bin is not only easier but means you no

longer need to separate recyclable materials, other than the paper. A bin takes up less space than several kerbside boxes, especially if you choose the inner paper box which can be placed inside the bin for papers. It may also be easier to move to your boundary for collection.

## Why can't I continue to put my recyclables in boxes rather than have a new bin?

The new vehicles are designed to load mixed recycling in wheeled bins so it would not be efficient to have a mixture of bins and boxes. This would mean more vehicles and crews at additional cost to council taxpayers. It would also be detrimental to the environment. The extra income from keeping paper separate covers the additional cost in collecting this separately in a box.

## Are you having trouble reading this leaflet?

If you would like this information in large print, audio or electronic format, please contact Communications at East Herts Council.

Call 01279 655261 or email [operations.admin@eastherts.gov.uk](mailto:operations.admin@eastherts.gov.uk)

## Can I continue to wrap food waste in paper for the brown bin?

Yes. We are not able to accept any liners apart from paper ones.

## What should I do when a collection is missed?

You must contact us within 48 hours to report a missed collection. We will return by the end of the next working day for valid missed collections.

### REMEMBER:

Please do not place cardboard in your brown bin for collection



To find out more contact East Herts Council:

Call 01279 655261 Email [operations.admin@eastherts.gov.uk](mailto:operations.admin@eastherts.gov.uk)

Visit [www.eastherts.gov.uk](http://www.eastherts.gov.uk)  Follow us on twitter: @EastHerts

 **recycle**  
for East Herts

